

Management System ISO 9001:2015

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Service. Excellence. Innovation.

### CERTIFICATE OF COMPLIANCE

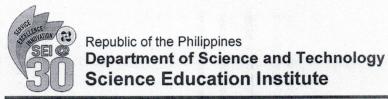
Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

I, JOSETTE T. BIYO, Filipino, of legal age, Director IV of the SCIENCE EDUCATION INSTITUTE-DEPARTMENT OF SCIENCE AND TECHNOLOGY, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The **SCIENCE EDUCATION INSTITUTE** has established its service standards known as the Citizen's Charter that enumerates the following:
  - a. Vision and mission of the agency;
  - b. Government services offered;
    - Comprehensive and uniform checklist of requirements for each type of application or request;
    - ii. Step-by-step procedure to obtain a particular service;
    - iii. Person responsible for each step;
    - iii. Maximum time needed to conclude the process;
    - iv. Document/s to be presented by the applicant or requesting party, if necessary;
    - v. Amount of fees, if necessary; and
  - c. Procedure for filing complaints.
- 2) The Citizen's Charter is posted as an information billboard through interactive information, electronic monitors, tarpaulin standees, or any other readable materials that could be easily understood by the public.
- 3) The Citizen's Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written either in English, Filipino, and/or in the local dialect and published as an information material.
- 5) The Citizen's Charter is uploaded on the agency's website through a tab or link specifically for the Citizen's Charter, located at the most visible space or area of the website, or as a link under the Transparency Seal.
- 6) There is an established Client Satisfaction Measurement per service in the respective offices.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

records and information that can be verified.	
	eunto set my hand this DEC 0 5 2019 of,
IN WITNESS WHEREOF, I have here	eunto set my hand this of
in, Philipp	ines.
11/19	
In	Jorate 1. Ago
	JOSETTE T. BIYO, Ph.D.
	Director IV
	DOST-Science Education Institute
	me this DEC 0 5 2019 are this 2019 in
SUBSCRIBED AND SWORN to before r	
, Philippines, with affiant	exhibiting to me her SEI Employee ID issued on 18
November 2019 at Taguig City.	min .
	ATTY, LETICIA M. AMADIN
- clin	NOTARY PUBLIC ADMINISTERING OFFICER
Doc. No. 413	APPT NO. 1 1.1100. 31, 2019
Page No. <u>8</u> ♥	RCIL O ATTY, NO. 22183
Book No. <u>9</u>	MCLE COMPLIANCE NO. VI-0004659/12-5-2017
Series of 2019	IBP O.R No. 574709-LIFETIME MELIULR/1-9-2003



Service. Excellence. Innovation.

#### CERTIFICATE OF COMPLIANCE

Pursuant of Republic Act 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor

I, **JOSETTE T. BIYO**, Filipino, of legal age, Director IV of the SCIENCE EDUCATION INSTITUTE- DEPARTMENT OF SCIENCE AND TECHNOLOGY, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following facts:

- 1. The **SCIENCE EDUCATION INSTITUTE** has established its service standards known as the Citizen's Charter that enumerates the following:
  - a. Vision and mission of the agency
  - b. Frontline services offered
  - c. Step-by-step procedure in availing of frontline services
  - d. Employee responsible for each step
  - e. Time needed to complete the procedure
  - f. Amount of fees
  - g. Required documents
  - h. Procedure for filing complaints
- 2. The Citizen's Charter is posted as information signage in all the service offices of S&T Scholarship Division that deliver frontline services.
- 3. The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service officers.
- 4. The Citizen's Charter is written in English as a handbook.
- 5. The Citizen's Charter is uploaded in the agency's website and accessible to the public.
- 6. The agency has undertaken self-assessment and reporting of improvements in its existing Citizen's Charter.
- 7. The Citizen's Charter shows the process improvements, specifically on the streamlining of procedures and shortened turnarounds time, on the most availed frontline services:

Frontline Service	Process Improvement	Action Taken to Improve Process	Results/Benefits
Processing of DOST- SEI Undergraduate Scholarship Applicants	Assessment of current process on the submission of scholarship applications for eventual development of online information system	Conducted series of meetings/consultations with various stakeholders on the following:  existing procedures and requirements; and mechanics for the development of online submission of scholarship application.	Expected results/benefits are the following:  lessen the volume of applicants reporting at DOST; and  provide opportunity from far flung areas to submit their applications, take the examination; and if they pass the scholarship exam, become a DOST- SEI scholar.
Securing DOST-SEI Clearance/ Certification	Processing and issuance of temporary clearance by the DOST regional Offices (DOST-RO)	Issuance of memorandum to DOST Regional Directors authorizing them to issue temporary clearance to the following DOST-SEI scholars:  • those who are currently enrolled in universities in the region and monitored by the DOST-RO;  • those who are rending service obligation in the region; and  • those who have not been issued final clearance.	Lessens the processing period and ensures that temporary clearance is issued to a scholar timely for his/her date of departure
	Posting of cash bond by scholar who travels out of the country for a period of more than a year	Amended the policy on posting surety bond: A scholar, who due to time and/or financial constraints may not be able to post a surety bond with GSIS as formerly required, may be allowed tot post cash bond instead for an amount equivalent to 100% of the total financial assistance received with 12% interest	Reduces the processing period and ensures that temporary clearance is issued to a scholar timely for his/her date of departure.

This certification is being issued to attest to the accuracy of all foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hand this <u>30</u> of <u>July, 2018</u> in <u>Bicutan, Taguig City</u> Philippines.

JOSETTE T. BIYO
Director IV

DOST-Science Education Institute

SUBSCRIBED AND SWORN to before me this \_\_\_\_\_ of \_\_\_\_ 2018 in Bicutan, Taguig City, Philippines, with affiant exhibiting to me his/her <u>SEI Employee ID</u> issued on <u>28 July 2018</u> at <u>Bicutan</u>, <u>Taguig City</u>, <u>Philippines</u>.

**NOTARY PUBLIC** 

Page No. 17
Book No. XX
Series of 2014

ATTY. MARION IVY BE LA CRUZ-DECENA

NOTARY PUBLIC

For the City of Taguig

Appointment No. 4 (2018-2019)

DOST-TAPI, Gen. Santos Ave., Bicutan, Taguig City

ROH of Attorneys 52998

PTR No. A-2616568; 01/04/18; Taguig City

IBP No. 015353; 09/27/17, Pasig City

MCLE Compliance No. V-0012239

Valid Until 4-14/2019



# Republic of the Philippines Department of Science and Technology Science Education Institute

Enabling the next generation through innovations in science education

#### CERTIFICATION OF COMPLIANCE

Pursuant of Republic Act 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor

I, ALBERT G. MARIÑO, Filipino, of legal age, Director III of the SCIENCE EDUCATION INSTITUTE-DEPARTMENT OF SCIENCE AND TECHNOLOGY, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following facts:

- 1. The SCIENCE EDUCATION INSTITUTE has established its service standards known as the Citizen's Charter that enumerates the following:
  - a. Vision and mission of the agency
  - b. Frontline services offered
  - c. Step-by-step procedure in availing of frontline services
  - d. Employee responsible for each step
  - e. Time needed to complete the procedure
  - f. Amount of fees
  - g. Required documents
  - h. Procedure for filing complaints
- 2. The Citizen's Charter is posted as information signage in all the service offices of S&T Scholarship Division that deliver frontline services.
- 3. The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4. The Citizen's Charter is written in English as a hand book.
- 5. The Citizen's Charter is uploaded in the agency's website and accessible to the public.
- 6. The agency has undertaken self-assessment and reporting of improvements in its existing Citizen's Charter.
- 7. The Citizen's Charter shows the process improvements, specifically on the streamlining of procedures and shortened turnaround time, on the most availed frontline services.

Frontline Service	Process Improvement	Action Taken to Improve Process	Results/Benefits
Processing of DOST- SEI Undergraduate Scholarship Applications	Assessment of current process on the submission of scholarship applications for eventual development of online information system.	meetings/consultations with various stakeholders on the following:  • existing procedures and requirements; and	• lessen the volume of applicants reporting
Securing DOST-SEI Clearance/ Certification	issuance of temporary clearance by the DOST	Issuance of memorandum to DOST Regional Directors authorizing them to issue temporary clearance to the following DOST-SEI scholars:  • those who are currently enrolled in universities in the region and monitored by the DOST-RO;  • those who are rendering service obligation in the region; and  • those who have not been issued final clearance.	period and ensures that temporary clearance is issued to a scholar timely
	by scholar who travels out of the country for a period of more than a year	Amended the policy on posting surety bond: A scholar, who due to time and/or financial constraints may not be able to post a surety bond with GSIS as formerly required, may be allowed to post cash bond instead for an amount equivalent to 100% of the total financial assistance received with 12% interest.	period and ensures that temporary clearance is issued to a scholar timely for his/her date of

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hand this 31st of May, 2017 in Bicutan, Taguig City Philippines.

ALBERT G. MARIÑO
Director III
DOST-Science Education Institute

SUBSCRIBED AND SWORN to before me this \_\_\_\_\_\_\_ JUN 0 1 201617 in Bicutan, Taguig City, Philippines, with affiant exhibiting to me his/her SEI Employee ID issued on 17 April 2017 at Bicutan, Taguig City, Philippines.

**NOTARY PUBLIC** 

Doc. No. 234 Page No. 48, Book No. XV

Series of 2017

ATTY. MARION IVY DE LA CRUZ-DECENA

NOTARY PUBLIC

For the Cities of Pasig; San Juan; Pateros & Taguig Appointment No. 46 (2016-2017)

DOST-TAPI, Gen. Santos Ave., Bicutan, Taguig City Roll of Attorneys 52998

PTR No. A-2608924; 01 / 03 / 17; Taguig City IBP No. 1054349; 12 / 12 / 16; Pasig City



# Republic of the Philippines Department of Science and Technology Science Education Institute

Enabling the next generation through innovations in science education

#### **CERTIFICATION OF COMPLIANCE**

Pursuant to Republic Act 9485: An Act to Improve Efficiency in the Delivery Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor

I, **ELIZABETH A. FONTANILLA**, Filipino, of Legal Age, Officer-In-Charge of the SCIENCE EDUCATION INSTITUTE-DEPARTMENT OF SCIENCE AND TECHNOLOGY, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

- 1. The **SCIENCE EDUCATION INSTITUTE** has established its service standards known as the Citizen's Charter that enumerates the following:
  - a. Vision and mission of the agency
  - b. Frontline services offered
  - c. Step-by-step procedure in availing of frontline services
  - d. Employee responsible for each step
  - e. Time needed to complete the procedure
  - f. Amount of fees
  - g. Required documents
  - h. Procedure for filing complaints
- 2. The Citizen's Charter is posted as information signage and displayed near the S&T Scholarship Division of the Science Education Institute that delivers the frontline services.
- 3. The Citizen's Charter is positioned at the main entrance of the office.
- 4. The Citizen's Charter is written in English as a hand book.
- 5. The Citizen's Charter is uploaded in the SEI Official Website and accessible to the public.
- 6. The Citizen's Charter was printed on September 23, 2009.
- 7. The Citizen's Charter already shows the improvements in processing of scholarship applications and securing DOST-SEI clearances/certifications with step by step guide information for applicants/scholars of S&T Scholarship Program.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 22 nd day of November 2013 in Bicutan Taguig City , Philippines.

ELIZABETH A. FONTANILLA

Director, DOST-ALS and Officer-In-Charge, SEI

SUBSCRIBED AND SWORN to before me this day of 2 2 2013 in Zaguig Cit, With Affiant exhibiting to me his/her DOST ID No. 1047-CO0-1991 issued on 03 May 2012 at Bicutan, Taguig City.

Doc. No.:

Series of:

Fee Paid:

O.R. No.:

20/2

ATTY SALVADOR B. JUN

97 PUBLIG IEC. 31, 2014

P.T.R. NO. A-1734145-TARUE CITY-1/22/13 LB.P. NO. 877710-01/04/13-PASIE CITY

M.G.L.E. II-001537-12/24/08



### Republic of the Philippines Department of Science and Technology

### Science Education Institute

Enabling the next generation through innovations in science education

### CERTIFICATION of COMPLIANCE

This is to certify that the **SCIENCE EDUCATION INSTITUTE** has complied with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, and the person whose signature appears below hereby declares and certifies the following truths.

- 1. That the **SCIENCE EDUCATION INSTITUTE** has established its service standards known as the Citizen's Charter that enumerates the following.
  - a. Vision and mission of the agency
  - b. Frontline services offered
  - c. Step-by-step procedure in availing of frontline services
  - d. Employee responsible for each step
  - e. Time needed to complete the procedure
  - f. Amount of fees
  - g. Required documents
  - h. Procedure for filing complaints
- 2. That the Citizen's Charter is positioned at the main entrance of the office.
- 3. That the Citizen's Charter is printed out in a tarpaulin and displayed near the S&T Scholarship Division of the SCIENCE EDUCATION INSTITUTE that delivers frontline services.
- 4. That the Citizen's Charter is published and written in English.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 27 day of Nov. 2012 in Bicutan, Taguig City, Philippines.

Eline A hard FILMA G. BRAWNER

Director

Direct Lines: (632) 837-1359, 839-0081, 837-1333 839-0083, 839-0085, 839-0082, 839-0084 Trunk Lines: (632) 837-2071 to 89 local 2380-2389

TeleFax: (632) 839-0086, 837-1924, 839-0241, 837-0749 837-0056, 837-0057, 837-1925, 837-1926